

SAFE WORKING IN GENERAL PRACTICE

General Practice is facing unmanageable workloads, with a rapidly shrinking and exhausted workforce. To continue to provide safe care to our patients, and to protect the well-being of our teams, you may notice some changes at our practice.

To ensure you are seen by the most appropriate service, our trained reception team will ask you a series of questions.

Following an assessment of your needs, you may be referred to a more appropriate service, such as community pharmacy, 111 or a walk in centre.

The practice operates a zero tolerance policy; thank you for treating our staff with respect.

