

NOTTINGHAMSHIRE LOCAL MEDICAL COMMITTEE (Ltd)
MINUTES OF THE LMC OPEN MEETING,
held on 31 March 2015,
at the LMC Offices, 5 Phoenix Place, Nottingham

Present:	Dr A Bilkhu (Chair)	Dr S Kinra
	Dr K Butt	Dr A Tangri
	Dr C Johnson	
	Dr S Karim	
	Dr J Greenwood	
	Ms C Grainger	Healthwatch Nottinghamshire
	Ms J Sherwood	Practice Manager
	Mr C Locke	Notts LMC Ltd Secretariat
	Mr S Jones	Notts LMC Ltd Secretariat

51/14 Apologies

Apologies for absence had been received and were reported to be available from the LMC offices.

52/14 Minutes

The minutes of the previous 'Open' meeting of the LMC held on 27th January 2015 were approved as a correct record.

53/14 Matters Arising

There were no matters arising

54/14 Healthwatch experience gathering and informatics system

The Chair introduced Ms C Grainger, Chief Executive, Healthwatch Nottinghamshire, who was presenting on Healthwatch's "experience gathering and informatics system".

Ms Grainger began by highlighting that Healthwatch was formed following the Health and Social Care Act 2012. She highlighted that Healthwatch was independent of providers, commissioners and other bodies and she indicated that it had statutory powers, including the power to enter and view services and talk to service users. She stated that Healthwatch's basic principle was to empower users of health and social care services to have their say and to ensure that their voices were heard. She indicated that it targeted people less likely to engage, identified trends and patterns, undertook in-depth studies and "Enter and View" visits, carried out reports for providers, commissioners and regulators, and held a statutory seat on the Health and Wellbeing Board.

She highlighted that Healthwatch Nottinghamshire were working in collaboration with Healthwatch Nottingham to implement their new software and informatics system which would improve accessibility, ease of use and the tools of analysis. She indicated that there would be new websites with one database for both Nottingham City and County. She drew attention to "Moodraker", an online tool which would scour the internet for data from sources such as Twitter, news and published articles and NHS Choices. She indicated that Healthwatch would also draw upon data from other organisations, such as hospital trusts and GP practices, including complaints and compliments. She highlighted that Healthwatch would quality assure data by using a filter to measure validity and duplication, as well as using coding to categorise data (e.g. access>waiting times). She indicated that data would be analysed using a powerful language processor working with thematic coding, which she said would have an 80% accuracy rate. She highlighted that feedback would be presented in visual dashboards, identifying trends over time and providing pointers for further investigation. She indicated that she hoped to build up data over time and to find avenues for further investigation and to start producing reports from June.

In response to a question from the LMC Chief Executive on whether Healthwatch Nottinghamshire had visited GP practices, Ms Grainger indicated that there had been no visits to practices recently.

Dr Johnson asked about how many comments Healthwatch Nottinghamshire received on a monthly basis and she suggested that Healthwatch should be proactive in flagging the issues it identifies with local MPs. Ms Grainger highlighted that comments were shared with NHS England and CCGs and that Healthwatch had written a national report on the issue of GP access.

In response to a question from Dr Kinra about advertising, Ms Grainger said that Healthwatch actively advertised through leaflets, networking and the media.

In response to a question about engagement with certain patient groups such as Eastern Europeans and children and adults with autism, Ms Grainger said that Healthwatch would actively support engagement with such groups.

In response to a question from Dr Johnson about Healthwatch's interaction with the LMC, Ms Grainger indicated that there had been interactions with the PCDC and that she hoped to establish formal links with both the LMC and PCDC in due course.

NOTED

55/14 Co Commissioning of GP Contracts and related issues

i) Discussion with CCGs and the new Area Team

The Chief Executive reported that the LMC had been part of discussions about the new structures of working following the NHS England reconfiguration and he highlighted that there seemed to be a willingness among CCGs to involve the LMC. He reported that all CCGs were required to have their own primary care commissioning committees and he said that he was hopeful that all CCGs would accept an LMC representative. He indicated that he would be asking CCGs about how they planned to use the funds clawed back from the PMS premium. He reported that the Primary Care Panel would continue and have LMC representation. He indicated that new Area Team would retain responsibility for performance reviews and he

reported that the new Medical Director, Dr Ken Deacon, would be addressing previous concerns about performance review procedures.

NOTED

ii) FYFV vanguard sites

The Chief Executive reported that there were three vanguard sites in Nottinghamshire comprising an MCP in Rushcliffe; a PACS model in Mid Notts; and an enhanced care home model in Nottingham City. He indicated that the PCDC had been invited to assist with the Mid Notts “Better Together” transformation programme and that the LMC were supporting the recently formed Mid Notts GP Provider Cabinet. He reported that the Cabinet comprised 10 GPs from Mansfield & Ashfield and Newark & Sherwood and that the LMC were providing advice and administrative support. He highlighted that the Cabinet were assessing the benefits and risks to general practice and would be communicating with its constituents via a bulletin as appropriate.

NOTED

56/14 GP Wellbeing Scheme

The Chief Executive reported that funding had been secured from HEEM and NHS England to pilot a GP wellbeing scheme, which would provide access to GP mentors. He said that the scheme had received enough funding for 1 year and he indicated that it would have a soft launch in April and an official launch in June. He highlighted that there would be a dedicated phone line and an official website. He said that there would be a robust evaluation process and that the scheme would link in with existing services such as the LMC’s pastoral network.

NOTED

57/14 Primary Care Development Centre

The Chief Executive reported that the Centre was working on a number of initiatives including a bespoke GP leadership programme; the GP wellbeing service; and a practice management vocational scheme run by the Institute of Health Management. He reported that the Centre would be doing scoping work on behalf of HEEM to support the roll-out of Community Education Provider Networks (CEPNs), which would be hosting placements for trainee doctors, nurses, HCAs and apprentices.

He reported that the “learn over lunch” seminars for GPs had proven to be very popular and had received positive feedback to date and indicated that the Centre would be publishing a GP practice survival guide in due course.

NOTED

58/14 Any other business

i) The death of Dr K Patel

Dr Butt reported that Dr K Patel of Pleasley had passed away following a road traffic collision. He noted that the funeral would be held on 14 April at Mansfield crematorium and that the LMC had sent its condolences to Dr Patel’s family.

ii) Infrastructure funds

The Chief Executive reported that there had been complaints from practices in the City following the first wave of infrastructure funding. He highlighted that practices had not received the invite to bid for the monies from NHS England and following an LMC investigation it transpired that in some cases the emails from NHS England had been lost in transit. He highlighted that the LMC liaison team had sent a bulletin on the infrastructure funding process and he indicated that the LMC would gather and share information on the content of the 10 successful Nottinghamshire bids.

59/14 Date of next meeting

The Chair reported that the subsequent meeting would be on 26th May at the LMC's office, Phoenix Park, Nottingham.

Chairman
26th May 2015